

Teddington Direct River Abstraction Supplementary Consultation Feedback Form



Have your say

We would like your views on our latest proposals. You can find out more about the project and view our supplementary consultation materials on our website at www.thames-sro.co.uk/TDRA/haveyoursay2026

You can have your say by filling in this feedback form and posting it to us free of charge at **FREEPOST TDRA CONSULTATION**. You may also respond using one of the other response methods described below:

- Fill in the online feedback form, which you can find on the consultation website at www.thames-sro.co.uk/TDRA/haveyoursay2026
- Email our dedicated consultation response email address at TDRA@ipsos.com
- Write to us free of charge at **FREEPOST TDRA CONSULTATION**

All responses must be received in writing, using one of the methods described above, by **11.59pm on Thursday 18 June 2026**. Responses received after that date may not be considered. We cannot guarantee acceptance of consultation responses submitted via other methods.

If you need help filling in this feedback form, or have any questions, please contact us by email at info.TDRA@thameswater.co.uk or via our dedicated consultation phone messaging service at **0800 124 4877**.

Privacy

Confidentiality and Data Protection: Thames Water and its partners will store and use your personal data in relation to this public consultation for the Teddington Direct River Abstraction project. This is important so we can record accurately and analyse any feedback and/or questions raised. It also allows us to communicate with you as work progresses and ensures that you can engage throughout the process, including the subsequent stages of work up to the final approval of the project, and the process to achieve planning consent.

If you'd like us to be able to update you about the project, please provide your email address:

You can opt out of receiving updates from us at any time by emailing us at info.TDRA@thameswater.co.uk.

If you don't want us to contact you again, please tick this box

Our privacy notice covering the use of personal data for consultations can be found at www.thameswater.co.uk/legal/privacy-notice.

Questions

This feedback form is split into four parts:

Part 1: About you

Part 2: Burnell Avenue area

Part 3: Consultation and engagement

Part 4: Equality monitoring

All the questions are optional, so you don't have to complete every part before you submit the form. Please write your responses within the boxes below or mark selection of checkboxes with an 'X'. If you need to, you can enclose additional sheets of paper within the response form. Please state which question(s) you're responding to on any attachments.

Part 1: About you

1. Please provide your name
2. What is your postcode? (This helps us better understand feedback)
3. Are you responding on behalf of a business or organisation? Yes No
4. If yes, please include the name of your business or organisation
5. If yes, what category of organisation or group are you representing? Please select all that apply
 - Business
 - Elected representative (MP, councillor or similar)
 - Environment, heritage, amenity or community group
 - Local government (county and district councils, parish and town councils and local partnerships)
 - Other representative group (includes trade unions, political parties and professional bodies)
 - Statutory agency
 - Real estate, housing associations or property-related organisations
 - Transport, infrastructure or utility organisation
 - Other (please state)
 - Prefer not to say

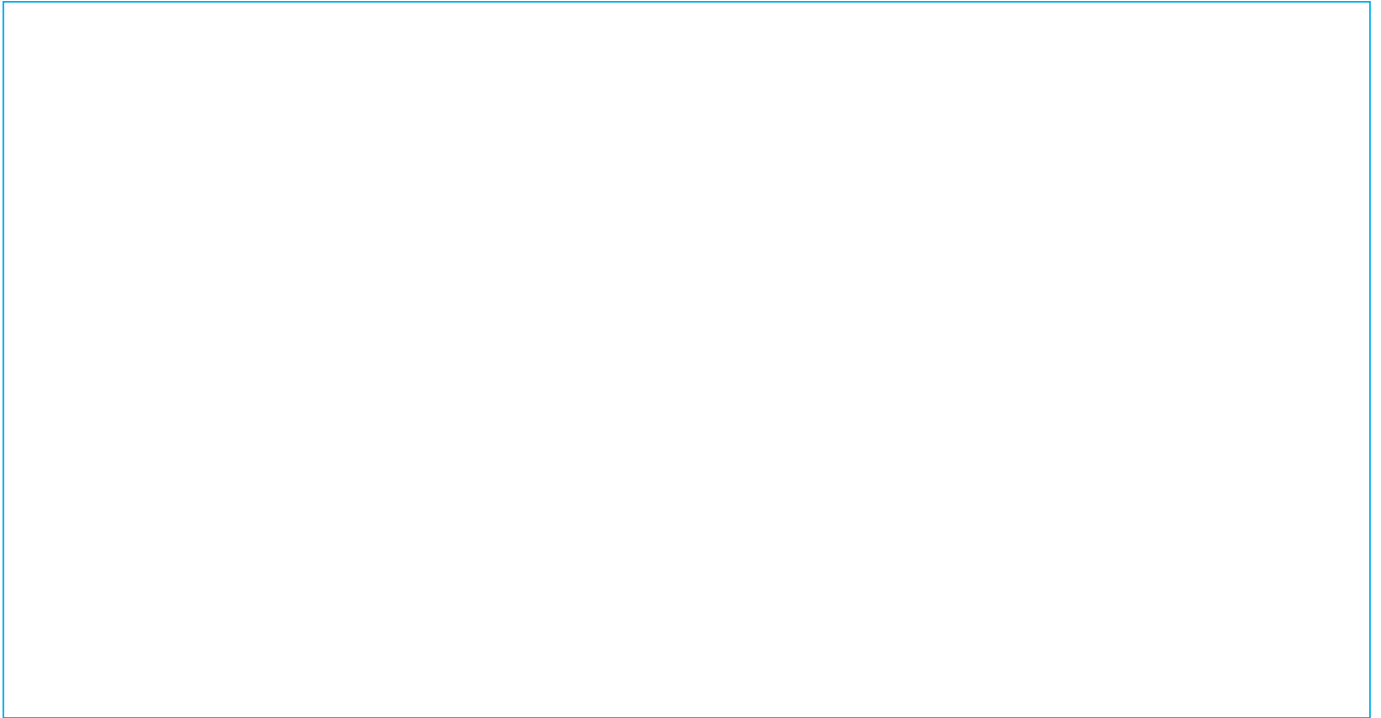
If you are providing a response on behalf of a business or organisation, the name and information about it may be published in our reporting of this supplementary consultation.

6. How did you hear about this supplementary consultation? (tick any that apply to you)
 - Postcard delivered to your address
 - Email from the project team
 - Print or online newspaper advertisement
 - Social media
 - Other advertisement
 - Word of mouth
 - Community group or recreational group
 - Other (please state)

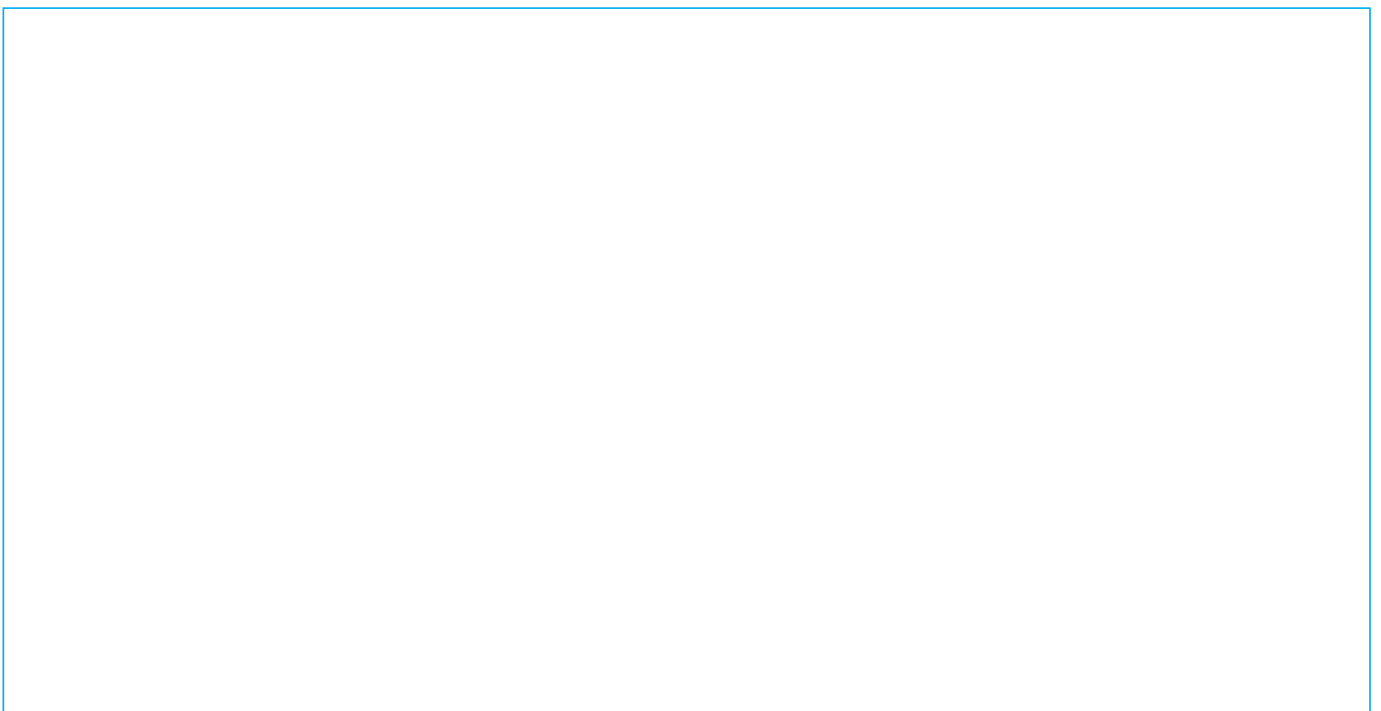
Part 2: Burnell Avenue area

We're proposing changes to our designs for the intake and outfall structures, as well as an extension to the draft Order limits on Beaufort Road to accommodate a power connection for our works compound. We're also proposing to change the design of the control building (previously referred to as a 'kiosk') to house additional equipment that we think we'll need. We've also updated our construction schedule and likely number of construction traffic movements.

7. Do you have any feedback on our proposals for land south of Burnell Avenue, including changes to the outfall, intake, control building and other proposed permanent infrastructure in this area?



8. Do you have any feedback on the changes to our construction proposals in the Burnell Avenue area, including changes to the draft Order limits at Beaufort Road, and our revised predictions for heavy goods vehicle movements and construction schedule for the Burnell Avenue site?



Part 3: Consultation and engagement

9. Do you have any views on the consultation materials, events, publicity or another aspect of our supplementary consultation?

Part 4: Equality monitoring

These questions are optional. The answers you provide help us understand whether we have received consultation responses from a representative sample of people across the area, including those with protected characteristics as defined in the Equality Act 2010.

10. The Equality Act 2010 protects people against discrimination based on nine protected characteristics. These are age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation. Do you think our proposals will discriminate against or benefit those with protected characteristics?

11. Which of the following best describes your gender?

- Male
 Female
 Non-binary
 My gender is not listed
 Prefer not to say

12. What is your age group? If you are under 18, we ask you to tick the box and request that a parent, teacher or guardian signs below to show that they are happy for your response to be considered.

- | | | |
|--------------------------------------|--------------------------------|---------------------------------------|
| <input type="checkbox"/> 18 or under | <input type="checkbox"/> 50-59 | Parent/teacher/guardian name box |
| <input type="checkbox"/> 19-29 | <input type="checkbox"/> 60-69 | <input type="text"/> |
| <input type="checkbox"/> 30-39 | <input type="checkbox"/> 70-79 | Parent/teacher/guardian signature box |
| <input type="checkbox"/> 40-49 | <input type="checkbox"/> 80+ | <input type="text"/> |

13. Which of the following best describes you?

White

- English/Welsh/Scottish/
Northern Irish/British
 Irish
 Gypsy or
Irish Traveller
 Any other
White background

Mixed/Multiple ethnic groups

- White and
Black Caribbean
 White and
Black African
 White and Asian
 Any other Mixed/
Multiple ethnic background

Asian/Asian British

- Indian
 Pakistani
 Bangladeshi
 Chinese
 Any other Asian background

Black/African/Caribbean/Black British

- African
 Caribbean
 Any other Black/African/Caribbean background

Other ethnic group

- Arab
 Any other ethnic group
 Prefer not to say

14. Do you consider yourself or anyone in your household to be officially disabled defined by the Equality Act 2010 as 'a physical or mental impairment which has a substantial and long-term adverse effect on a person's ability to carry out day-to-day activities'?

- Yes
 No
 Prefer not to say

