



Teddington Direct River
Abstraction
Statement of Community
Consultation
June 2025

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1. Introduction

1.1 The purpose of this document

- 1.1.1 This Statement of Community Consultation (SoCC) explains how we, Thames Water, will consult with local communities, customers and stakeholders on the Teddington Direct River Abstraction (TDRA) project ('the Project') during the statutory consultation period. The statutory consultation is scheduled to take place for ten weeks, between 17 June 2025 and 26 August 2025.
- 1.1.2 Seeking feedback is an important part of the development of the Project. The statutory consultation will help us to ensure that those with an interest in the Project understand how it works, as well as its potential impacts and benefits.
- 1.1.3 We'll invite feedback on the information we present in the consultation, and this will inform the development of the Project as we finalise our application for development consent.
- 1.1.4 This SoCC sets out how we'll publicise the statutory consultation, the information that will be made available, and how anyone with an interest in the Project can provide feedback. We have prepared this SoCC in accordance with section 47 of the Planning Act 2008 ('the Act'), which sets out the duty placed on us to prepare a statement explaining how we propose to consult with people living in the vicinity of the Project. Our statutory consultation must be undertaken in accordance with this SoCC.
- 1.1.5 In preparing the SoCC, section 47 of the Act requires that we consult on a draft SoCC with each 'host' local authority (those in the areas where the Project is proposed to be built). We must also have regard to the feedback they share with us. Furthermore, section 48 of the Act requires our application for development consent to be publicised in a prescribed manner, the details of which are set out in Section 5.5 of this SoCC.
- 1.1.6 The Project is an 'EIA development' for the purposes of The Infrastructure Planning (Environmental Impact Assessment) Regulations 2017. Accordingly, in compliance with Regulation 12 of those regulations, this SoCC also explains how we'll publicise and consult on our preliminary environmental information, set out in our Preliminary Environmental Information Report (PEIR) as explained in Section 5.3 of this document.
- 1.1.7 This SoCC provides:
 - a. A description of the Project
 - b. An outline of the planning process that is being followed
 - c. Details of previous consultation and engagement undertaken and an explanation of the upcoming statutory consultation
 - d. A description of how the public and stakeholders will be consulted and what information will be available, including where and when

- e. Ways in which anyone with an interest in the Project can provide feedback
- f. An outline of the next steps

1.2 Preparing the SoCC

- 1.2.1 Before preparing this document, we carried out a period of informal engagement with our host local authorities:
 - a. London Borough of Hounslow
 - b. London Borough of Richmond upon Thames
 - c. Royal Borough of Kingston upon Thames
- 1.2.2 We held an initial meeting with the authorities in December 2024, where we presented some of the emerging consultation principles we were intending to follow. This included an indicative events plan and details of our proposed consultation postcard distribution area. We then shared this information in writing, which we sought written feedback on.
- 1.2.3 After considering the feedback we received during the informal engagement, we carried out a statutory consultation on the draft SoCC between 28 February 2025 and 31 March 2025. We consulted for the required period of at least 28 days with the host local authorities as well as the Greater London Authority (GLA) in recognition of its role in governing the Greater London area.

1.3 Summary of how we have responded to the feedback received during the SoCC engagement and consultation

- 1.3.1 We have considered the feedback that we received during informal engagement and formal consultation and a summary is provided below. The GLA was supportive of our approach to consultation and made no specific comments on the draft SoCC.
 - During the informal engagement period, the host local authorities outlined that they would expect the statutory consultation period on the Project to last at least eight weeks. We had already outlined our commitment to consult for ten weeks, and therefore the consultation period we have planned has exceeded this request.
 - Originally, we proposed to hold six in-person consultation events during the consultation period. We proposed two in each of the Richmond, Kingston and Hounslow boroughs. As a result of the feedback submitted during the informal engagement process, the number of events within Richmond was increased to four, including one in Teddington. Two events were retained in both Kingston and Hounslow.
 - A further request was made during the SoCC statutory consultation for an additional event to be held in Teddington on a Saturday but due to the lack of availability of suitable venues this was not possible. However, the timing of weekday events was extended from 7pm to 8pm to provide more opportunity for those working 9–5pm to be able to attend. This included the event already scheduled in Teddington.

- A request was made at both the informal engagement and the SoCC statutory consultation stage for the postcards that will advertise the consultation to include detailed information about the Project. It was not possible to accommodate this request as the purpose of the postcards is to publicise the consultation dates, the times and locations of the consultation events, and where more information about the Project is available. It was, however, agreed that the postcards would include reference to the location of key Project sites to help recipients understand the relevance of the Project to them.
- Concern was raised at the SoCC statutory consultation stage that Thames Water was too reliant on other organisations to advertise the consultation. The SoCC has been amended to clarify that we'll be undertaking a paid-for advertising campaign for the purposes of the consultation. In addition, it was agreed that, with the assistance of the local authorities, we'll provide posters to the owners of official local notice boards which can be used to display publicity material about the consultation. We'll also place posters within the deposit locations and information points outlined in this document, where agreed. We'll provide posters to gateway organisations to try and reach as many interest groups as possible through their established networks. In addition to such groups, we'll contact a number of individual groups to engage with them directly and offer them our publicity material.

1.3.2 As part of the SoCC statutory consultation, it was requested that consultation materials were provided to deposit locations seven days before the launch date of the consultation. We determined this was not possible because the supporting electronic information and the feedback channels referred to in the documents would not be active. Information would not be available to view, and comments could not be received and logged to prior to the launch date. The consultation materials will be available at deposit locations either just before or on the day of the launch. Where possible, a layout plan will be agreed with each of the deposit locations to ensure normal services will be unaffected by the display of consultation material.

2. The Project

2.1 Project description

- 2.1.1 The Project would combine existing infrastructure with new tunnels, deep underground, and other new infrastructure in the boroughs of Hounslow, Richmond and Kingston.
- 2.1.2 During periods of prolonged dry weather, water would be taken (abstracted) from the River Thames close to Teddington Weir and conveyed via a short new section of tunnel to an existing tunnel, called the Thames Lee Tunnel, connecting this part of South West London with our reservoirs in the Lee Valley (North East London).
- 2.1.3 The water that's drawn from the river would need to be replaced, and we're proposing to do this using recycled water from a new water recycling facility at Mogden Sewage Treatment Works in Isleworth. This would be conveyed to the River Thames via a new underground tunnel.
- 2.1.4 This way, we'd be able to draw additional water supplies from the river, during drought conditions, while ensuring river levels are maintained and the river environment and ecology are protected.

3. The planning process

3.1 Project of national significance

- 3.1.1 In December 2023, the Secretary of State (SoS) for the Department of Environment, Food and Rural Affairs (Defra) issued a direction under section 35 of the Act, stating that the Project should be treated as of national significance, for which development consent is required. This means that the Project can only be consented by a Development Consent Order (DCO) made by the SoS under the Act and it is not possible to apply to a local authority for planning permission.
- 3.1.2 The DCO application will be submitted to the Planning Inspectorate (PINS), which will, acting on behalf of the SoS, appoint examiners to consider the application and make a recommendation to the SoS. The decision whether to grant consent to build the Project will be made by the SoS. The DCO process consists of six stages, which are outlined in Figure 3.1.
- 3.1.3 You can find more information about PINS, the DCO process and the Act on the National Infrastructure Planning website: <https://national-infrastructure-consenting.planninginspectorate.gov.uk/detailed-information> or by calling PINS on 0303 444 5000.

3.2 Timeline

- 3.2.1 The Project is currently in the pre-application stage of the planning process. Key Project milestones are set out in Figure 3.2, and we expect that our application will be submitted to PINS in 2026. When we submit our application, one of the matters PINS must consider is whether the consultation we have undertaken has been adequate.

3.3 Statutory consultation requirements

- 3.3.1 As part of the pre-application stage, we are required by the Act to undertake a statutory consultation on the Project. The Act sets out a number of requirements that our statutory consultation must comply with.
- 3.3.2 Section 42 of the Act requires us to consult specific statutory bodies, while section 43 provides guidance on which local authorities we should consult on our Project. As outlined in the first chapter of this SoCC, section 47 of the Act relates to the preparation of this document and section 48 requires us to publicise the statutory consultation in a prescribed manner as set out in Section 5.5 of this document.

Figure 3.1 Development consent process

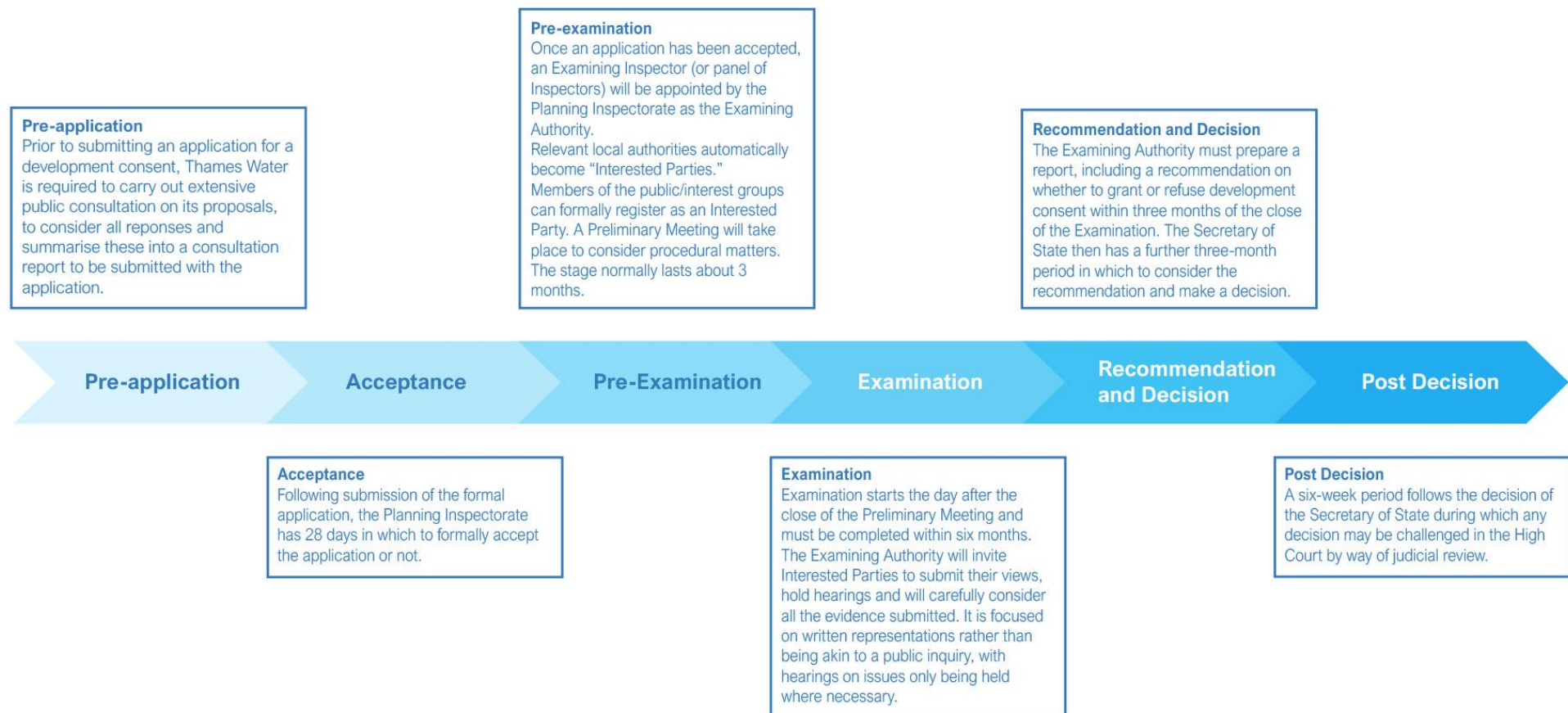
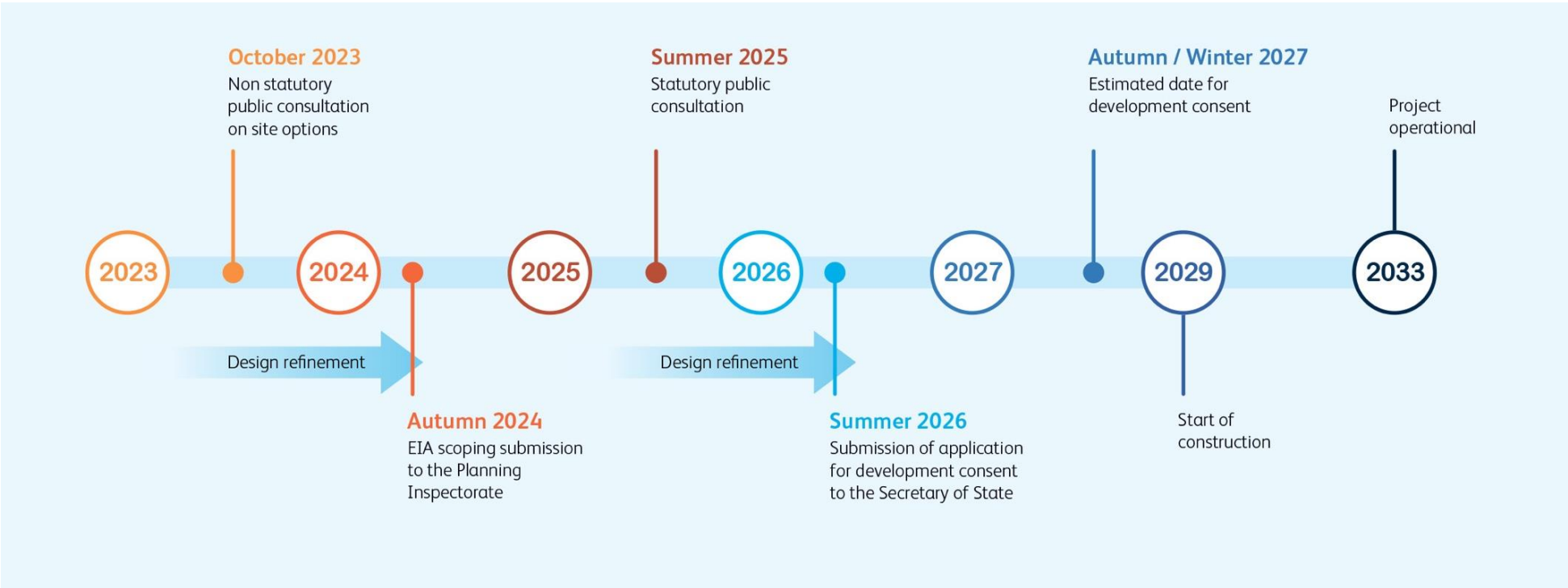


Figure 3.2 Timeline of key Project milestones



4. Our previous consultation

4.1 Non-statutory consultation

- 4.1.1 In autumn 2023, we held a non-statutory public consultation on the Project, focusing on potential site options for new structures, pipelines and shafts.
- 4.1.2 The consultation ran for eight weeks and feedback was sought from anyone with an interest in the Project. During the consultation period we:
 - a. Contacted over 37,000 stakeholders, including 28,677 households and 1,688 businesses
 - b. Hosted four public information events, which over 700 people attended
 - c. Received 2,312 responses, including nine from elected representatives, five from local government organisations, and 15 from environmental and community groups
- 4.1.3 We read and considered all the responses we received and published our Statement of Response document in September 2024. The Statement of Response explains how consultation feedback informed the ongoing design of the Project, and you can find that document on our website under the Teddington Direct River Abstraction (TDRA) tab, at www.thames-sro.co.uk/supportingdocuments.

4.2 Other engagement

- 4.2.1 In addition to the consultation described above, we've undertaken significant engagement with key stakeholders, including local authorities, statutory environmental bodies, landowners and local communities.
- 4.2.2 Since January 2024, we've held regular meetings with host local authorities to share updates about the Project and its design. We've also shared technical information to explain our approach to environmental assessment.
- 4.2.3 We've set up Technical Working Groups (TWGs) to collaboratively develop methodologies on technical matters and share information about several topics including engineering design, ecology and biodiversity net gain. Members of these groups include the Environment Agency, Natural England, Historic England and the Port of London Authority. We've held more than 50 technical workshops since 2021.
- 4.2.4 We've sent Land Interest Questionnaires to landowners and other land interests that may potentially be affected by the Project. However, receiving this correspondence does not necessarily mean their land or property will be impacted by the final design. At this stage of the Project, we're in the process of determining the exact area of land needed to build and operate the Project and we'll continue to engage and consult with land interests as we progress our application.

- 4.2.5 In October 2024, we held four community information events, which over 700 people attended, to explain the design changes that we made in response to the feedback received during our non-statutory consultation. Anyone with an interest in the Project was invited to attend these events. We contacted over 45,000 stakeholders, including more than 42,000 households and nearly 2,900 businesses and organisations.
- 4.2.6 In addition, we've continued regular engagement with local interest groups within the area.

5. How will we consult on our proposals?

5.1 Statutory consultation

- 5.1.1 We're required by the Planning Act 2008 to carry out consultation with people living in the vicinity of the Project before an application for development consent can be submitted. This is known as the 'statutory consultation' stage.
- 5.1.2 The involvement of communities, landowners, tenants and occupiers, local authorities and other stakeholders helps to ensure we identify valuable feedback about the potential impacts and benefits of the Project. This information can then be considered as our designs are developed and finalised. Where appropriate, additional mitigation measures can be included in our proposals before an application for development consent is submitted.

5.2 Principles of our consultation

- 5.2.1 It is important to us that the consultation we're undertaking follows the five key principles set out below:
 - a. **Openness and transparency** – we'll share information about the Project openly and with transparency.
 - b. **Providing opportunities to get involved** – we'll carry out inclusive and accessible engagement and consultation and provide response mechanisms that allow anyone with an interest in the Project to provide feedback on the proposals if they wish to.
 - c. **Sharing information to increase understanding** – we'll provide up-to-date information about the Project via a range of channels, helping the public and stakeholders to understand what is being proposed.
 - d. **Listening and responding** – we'll listen to the views of our stakeholders and the public and respond at the appropriate time. We'll show how we've had regard to comments in the Consultation Report, which will be submitted as part of the DCO application.
 - e. **Respect** – we'll ensure that everyone is treated with respect throughout the process.
 - 5.2.2 Once the statutory consultation period has closed, we'll consider all the feedback received. If responses are received after the close of the consultation, then we can't guarantee that they will be considered.
- ### 5.3 Information that will be provided as part of the consultation
- 5.3.1 During the statutory consultation period, we'll provide information on topics relating to the Project, including:
 - a. Purpose and benefits of the Project
 - b. Design and layout of the Project
 - c. Draft overarching Design Principles

- d. Construction management, operation and site reinstatement
- e. Preliminary assessment of environmental effects and mitigation
- f. Land use

5.3.2 Our consultation materials will set out clearly what is being consulted on and what is not. A summary of this is provided in Figure 5.1.

Figure 5.1 What is being consulted on and what is not

What we are consulting on

- Project design, operation and maintenance
- Indicative construction activities and schedule
- Potential effects on communities and the environment
- Managing potential environmental effects
- Land needed for the Project and how it would be used
- Draft overarching Design Principles
- Opportunities to enhance local spaces

What we're not consulting on

- The need for the Project
- Our other water resources projects
- Our metering and leakage programmes
- Other parts of our business
- Other water companies' or organisations' projects

5.3.3 Matters relating to the need for the Project, which is established through the Water Resources Management Plan (WRMP), and the role of bodies such as Ofwat and the Regulators' Alliance for Progressing Infrastructure Development (RAPID), are beyond the scope of the statutory consultation and will not be consulted upon. You can find more information on the WRMP and RAPID at <https://www.thameswater.co.uk/about-us/regulation/water-resources> and <https://www.ofwat.gov.uk/regulated-companies/rapid> respectively.

- 5.3.4 The Project is an Environmental Impact Assessment development (EIA development) as defined in The Infrastructure Planning (Environmental Impact Assessment) Regulations 2017 (as amended) ('the EIA Regulations'). This means that an EIA is required to assess the likely significant effects of the Project on the environment.
- 5.3.5 We submitted our Scoping Report to PINS for consideration in October 2024. This sets out what information is proposed to be included in the EIA and the methods that will be used to collect that information. In November 2024, PINS provided an opinion on the Scoping Report, the detail of which has informed our preparation of the PEIR.
- 5.3.6 In accordance with the EIA Regulations, we'll publish the PEIR alongside the other consultation documents and seek views on it as part of the statutory consultation. The PEIR provides preliminary environmental information, which has been gathered by us at this point in time and reports on the potential likely significant effects of the Project (based on this preliminary information). To enable consultees to reach an informed view on those potential effects, in compliance with Regulation 12 of the EIA Regulations, more details of where the PEIR will be available to view as part of the consultation can be found in Section 7.2 and in Appendix A. of this SoCC.
- 5.3.7 We will subsequently produce an Environmental Statement (ES) which will set out the findings of the EIA. The ES will be submitted as part of our application for development consent.

5.4 When will the statutory consultation take place?

- 5.4.1 The consultation will begin on 17 June 2025 and will close after ten weeks on 26 August 2025.

5.5 Who will we consult and how they will be notified?

- 5.5.1 Anyone with an interest in the Project is welcome to respond to our consultation. To notify those living closest to the proposed Project area, we have developed a statutory consultation zone. A postcard publicising the consultation will be distributed to all households, businesses and organisations within this zone at the start of the consultation period. Appendix B. shows the statutory consultation zone.
- 5.5.2 The statutory consultation zone includes all properties within 1km of the draft Order limits (the land that we expect to need to implement the Project) excluding minor or ancillary works, such as minor highways amendments and utilities diversions. The size of the zone is considered proportionate to the potential effects of the Project and has been decided after discussions with the host local authorities.
- 5.5.3 The postcard publicising the statutory consultation will provide signposting to information about the Project and the statutory consultation we're undertaking. It will explain when and where the community can access information and how

to respond to the consultation. It will also include reference to the location of key Project sites to help recipients understand the relevance of the Project to them.

5.5.4 We'll also seek to contact the following stakeholders:

- a. Community, interest and seldom heard groups in the vicinity of the Project
- b. Local elected representatives, including local authority councillors and Members of Parliament
- c. Any person, business or organisation that has previously engaged with the Project and for whom we have appropriate contact details and permission to contact

5.5.5 In accordance with section 48 of the Act, the statutory consultation will be publicised by statutory notices placed in the publications listed below:

- a. Hounslow Herald
- b. Surrey Comet (Kingston edition)
- c. Richmond & Twickenham Times
- d. The Times newspaper
- e. The London Gazette

5.5.6 We'll also send press releases to these publications and others so they can publish them when the statutory consultation is launched. We'll provide information regarding the consultation, including posters, directly to affected local authorities and local interest groups so that they can raise awareness of the consultation through their own communication channels. Where we've received permission, we'll place posters in deposit locations and information points (see Appendix A. and we'll also provide posters to the owners of public notice boards at locations agreed with the relevant local authorities. Where necessary and practical, we'll provide additional copies.

5.5.7 We'll place paid advertisements in selected newspapers and out-of-home locations (such as bus stops and railway stations) to publicise the consultation to local people.

5.5.8 To further publicise the consultation, we'll deliver a targeted social media campaign. Using Spotify, X (formerly Twitter), Facebook, Instagram and LinkedIn, we'll share information about the Project and provide links to the consultation website, encouraging people to take part. We'll also use social media to share details of the consultation events that are listed in Table 6.1 and Table 6.2 of this SoCC and to encourage attendance.

5.5.9 As well as consulting with the public under section 47 and placing notices under section 48 of the Act, we'll also consult with organisations and individuals identified in section 42 of the Act. These include:

- a. Prescribed bodies, such as Natural England, the Environment Agency, the Health and Safety Executive, the Port of London Authority and interested environmental organisations (section 42(1)(a) of the Act)

- b. The Marine Management Organisation (section 42(1)(aa) of the Act)¹
- c. All local authorities with jurisdiction covering the area in which the Project is located. In this instance this would be the London Borough of Hounslow, London Borough of Richmond upon Thames and Royal Borough of Kingston upon Thames ((section 42(1)(b) of the Act (section 43(1) of the Act)).
- d. Neighbouring local authorities whose boundaries adjoin the local authorities where the proposed Project would be sited (section 42(1)(b) of the Act (section 43(2) and (2A) of the Act))
- e. The GLA (section 42(1)(c) of the Act)
- f. Those that are an owner, lessee, tenant or occupier of the land or are interested in the land or have the power to sell and convey or release land or who are eligible to make a relevant claim² for compensation ((section 42(1)(d) of the Act (section 44 (1), (2) and (4) of the Act)). This includes those who have land interests outside of the draft Order limits, where those land interests may be indirectly affected by the Project in such a way that would allow them to make a 'relevant claim'.

5.6 Engagement with elected representatives

- 5.6.1 We'll ensure that Members of Parliament and councillors in constituencies and wards within the draft Order limits (as shown in Appendix B. are notified of the statutory consultation prior to its launch. We'll offer opportunities for meetings and briefings to explain the proposals.

5.7 Engagement with seldom heard and local interest groups

- 5.7.1 Seldom heard groups are those individuals or groups that are less likely to respond to consultations and who would benefit from additional support and encouragement to access consultation materials and provide responses.
- 5.7.2 We'll engage with and consult seldom heard groups and the organisations that represent them, as well as local interest groups as identified through previous community engagement, desk-based research and discussions with the host local authorities. A list of the seldom heard and interest groups that will be consulted as a minimum is contained within Appendix C.
- 5.7.3 Our approach to engaging with seldom heard and local interest groups, referred to above, will be to consider the requirements of identified groups. Engagement methods could include providing publicity and consultation materials in alternative formats such as Braille, Easy Read, or translations into different languages. We'll consider these requirements and the need for bespoke

¹ The Marine Management Organisation has been included in the list at this stage for completeness, but it is anticipated that the Project is unlikely to affect land within their jurisdiction.

² Section 44(6) of the Act states that a 'relevant claim' means either: (a) a claim under section 10 of the Compulsory Purchase Act 1965 (compensation where satisfaction not made for the taking, or injurious affection, of land subject to compulsory purchase; (b) a claim under Part 1 of the Land Compensation Act 1973 (compensation for depreciation of land value by physical factors caused by use of public works; a claim under section 152 (compensation in case where no right to claim in nuisance).

presentations, meetings and sharing of information via representative organisations on a case-by-case basis.

- 5.7.4 In addition, we'll make the statutory consultation materials available digitally on the statutory consultation website and in printed format at the public information events and deposit locations. We'll present information in plain English and the materials will include visuals and graphics that help to explain the proposals.

6. Consultation activities

6.1 Activities taking place during the consultation period

- 6.1.1 To allow anyone with an interest in the Project to hear from members of the Project team and ask questions, we'll be holding a series of activities including eight in-person public information events and two online events during the consultation period.
- 6.1.2 We'll include information about the events on the postcard sent to all addresses within the statutory consultation zone (see Appendix B. This information will also be available on the Project website, in local newspapers and in social media posts.
- 6.1.3 Where an event cannot be undertaken due to circumstances beyond our control, wherever reasonably practicable, we'll substitute that event with a similar one. This would be publicised via the statutory consultation website and on our social media channels, and we would also notify local media via a press release.

6.2 Public information events

- 6.2.1 We plan to hold eight in-person public information events during the consultation period. These events will include information about the Project and the consultation process and will explain to attendees how they can provide feedback on the proposals. During these events, members of the Project team will be available to answer questions. Two events will be held in each of the London Borough of Hounslow and Royal Borough of Kingston upon Thames, and four events will be held in the London Borough of Richmond upon Thames.
- 6.2.2 All consultation materials (including the PEIR) and this SoCC will be available to view at each public information event, and copies of the statutory consultation brochure and feedback form will be available for attendees to take away with them.
- 6.2.3 Public information events will be held at publicly accessible venues that are within or near the statutory consultation zone, with events taking place on weekdays and at the weekend. We have selected the venues after discussion with the host local authorities and considering feedback from the previous consultation and engagement events. Event locations, dates and times are presented in Table 6.1.

Table 6.1 Public information events

Event venue	Date	Time
Isleworth Public Hall, South Street, Isleworth, TW7 7BG	Wednesday 25 June 2025	2pm – 8pm
Oaklands School, Gresham Road, Hounslow, TW3 4BX	Saturday 28 June 2025	10am – 4pm

Event venue	Date	Time
Allianz Stadium (Captain's Club room), 200 Whitton Road, Twickenham, TW2 7BA	Monday 30 June 2025	2pm – 8pm
Doubletree by Hilton Hotel (Sopwith Suite), 1 Skerne Road, Kingston upon Thames, KT2 5FJ	Thursday 3 July 2025	2pm – 8pm
York House (Clarendon Hall), Hall Road, Twickenham, TW1 3DT	Monday 7 July 2025	2pm – 8pm
St Richard's Church, Ashburnham Road, Ham, TW10 7NL	Saturday 12 July 2025	10am – 4pm
The Lensbury (Wimbledon Room), Broom Road, Teddington, TW11 9NU	Thursday 17 July 2025	2pm – 8pm
Kingston Academy, Richmond Road, Kingston upon Thames, KT2 5PE	Saturday 19 July 2025	10am – 4pm

6.3 Online events

- 6.3.1 We'll host two online events during the statutory consultation period. These online events will include a presentation from the Project team summarising the proposals, the consultation process and how to respond. Attendees will also have an opportunity to ask questions of the Project team.
- 6.3.2 Events will be hosted via Microsoft Teams, with a public registration link publicised in advance, via the TDRA website and other channels. We'll record both online events and make them available on the consultation website to allow those who were unable to attend to view the event. Dates and times for the online events are provided in Table 6.2.

Table 6.2 Online events

Date	Time
Tuesday 8 July 2025	12pm – 1pm
Wednesday 16 July 2025	7pm – 8pm

7. What information will be available and where?

7.1 What information will be available?

- 7.1.1 We'll make a range of consultation materials, which provide information about the Project (as presented in Table 7.1), available during the statutory consultation.
- 7.1.2 In addition to the consultation materials listed below, we'll also make the SoCC available for inspection in accordance with section 47 of the Act. Details of where and when the SoCC can be inspected will be provided in the relevant section 47 notice. The SoCC will also be available to view on our statutory consultation website before the consultation begins. As the SoCC does not form part of the statutory consultation materials, we won't invite comments on its content during consultation.

Table 7.1 Consultation materials

Type of material	Detail
Consultation brochure	<p>This document will include:</p> <ul style="list-style-type: none">• What the Project is and how it works• Why and how we are consulting, including information about the consultation materials• History of the Project and previous consultation and engagement• Benefits of the Project, including opportunities for local legacy• Indicative information about how and when we would build the Project• Summary of predicted environmental effects during construction and operation• Information for landowners• How to provide feedback on the proposals
Consultation website	<p>Website hosting the statutory consultation materials, such as documents, videos and other information. The address will be: www.thames-sro.co.uk/tdra/statcon2025</p>
Draft overarching Design Principles	<p>A document providing information about the Design Vision and draft Design Principles that have been developed for the Project.</p>
Draft Code of Construction Practice (CoCP)	<p>A document providing information about how we would manage the impacts of construction to reduce effects on the local communities and the environment. This document is Appendix 4.2 of the PEIR.</p>

Type of material	Detail
Preliminary Environmental Information Report (PEIR)	The PEIR will set out the current Project design, contain preliminary information on the likely environmental effects of the Project as we have ascertained them so far, and how we propose to mitigate these effects and maximise the benefits of the Project.
PEIR Non-Technical Summary (NTS)	A non-technical summary of the PEIR.
Feedback form	This will allow consultees to provide feedback on the Project via a set of closed and open questions, including an opportunity to leave any other comments they may have on the Project.
Map book	Maps showing the proposed land use and extents of the Project.
Videos	One or more videos hosted on the consultation website that show 3D imagery of how the Project works, how it would be constructed and indicative images of what it could look like once it is built.
Interactive map	An online tool with map layers that can be turned on and off, allowing consultees to scroll around and zoom in on the Project area, viewing information about the Project.

7.2 Where will the information be available?

- 7.2.1 In accordance with the government's approach to digital communication, all statutory consultation materials will be available on our dedicated consultation website.
- 7.2.2 We'll make reference copies of the consultation documents, plus the SoCC, available to view at the five proposed deposit locations listed in Appendix A. In addition, copies of the consultation brochure and feedback form will be available to take away free of charge from the deposit locations and information points, identified in Appendix A. .
- 7.2.3 Consultation documents will be delivered to the deposit locations and information points either just before or on the launch day of the statutory consultation. Regular checks will be made during the statutory consultation period to keep deposit locations and information points stocked with the appropriate consultation documents. Where possible, we will agree layout plans with the relevant local authority or venue to ensure normal library service is unaffected by the display of the material.
- 7.2.4 Deposit location and information point venues may be subject to change at late notice, with any changes advertised on the consultation website.

- 7.2.5 We'll post out printed copies of the brochure and feedback form free of charge (one set per household) on request. Those with an interest in the Project may also request printed copies of all the consultation documents, although there may be a charge for this, up to a maximum of £200 (including VAT, postage and packing).
- 7.2.6 We'll also consider on an individual basis any requests for alternative formats of consultation materials such as translations into other languages, large print version, or Braille.
- 7.2.7 An email address and statutory consultation query telephone number are provided in Section 10.1 which can be used by consultees to request printed copies of the consultation documents or to discuss alternative formats.

8. How to provide feedback during the consultation

8.1 Consultation feedback channels

- 8.1.1 This consultation is an important opportunity for anyone with an interest in the Project to provide us with feedback about the information we are presenting. We'll have regard to the feedback received and it will be taken into account as we further develop and refine our proposals as part of the finalisation of our DCO application.
- 8.1.2 Comments on the proposals should be received during the statutory consultation period. If responses are received after the close of the consultation, then we cannot guarantee that they will be considered. The consultation will begin on 17 June 2025 and will close after ten weeks on 26 August 2025.
- 8.1.3 We will only accept feedback on the proposals if it is submitted via the following channels:
- a. Online feedback form: available to fill in on the consultation website – www.thames-sro.co.uk/tdra/statcon2025
 - b. Printed feedback form: available at public information events, deposit locations and information points as outlined in Appendix A. Completed feedback forms should be posted to the following address (no stamp needed): FREEPOST TDRA CONSULTATION

Pre-printed envelopes with the FREEPOST TDRA CONSULTATION address will also be made available where there are printed feedback forms. No stamp is needed.
 - c. Written feedback: letters may be posted to the dedicated FREEPOST TDRA CONSULTATION address, and no stamp is required
 - d. Email: via the dedicated email address: TDRA@ipsos.com
- 8.1.4 We can't accept consultation responses submitted via channels other than those listed in paragraph 8.1.3. For example, we won't accept social media comments, calls made to Thames Water's customer contact centre or voicemails left on the statutory consultation query telephone line.

9. Next steps

9.1 How will we use your feedback?

- 9.1.1 We'll record all formal responses received during the consultation and we'll summarise our findings in a Consultation Report.
- 9.1.2 The Consultation Report will include an anonymised database of the consultation responses received, a description of how our application was informed by the responses, and an explanation of any changes made as a result of the feedback. The Consultation Report will form part of the application for development consent which will be submitted to PINS.
- 9.1.3 PINS will decide whether the application meets the required standards to be accepted, which includes whether our consultation has been adequate.

9.2 Further consultation and engagement

- 9.2.1 In addition to the statutory consultation, ongoing engagement with interest groups and statutory consultees will continue during the pre-application period. This will include directly affected landowners, lessees, tenants and those with an interest in the land that falls within our draft Order limits as well as those with land interests outside of the draft Order limits, where those land interests may be indirectly affected by the Project in such a way that would allow them to make a 'relevant claim' for compensation.
- 9.2.2 Following the close of statutory consultation, there may be some changes to the Project. If these changes are considered significant, or affect new statutory consultees, further targeted consultation may be required to ensure those affected can provide their feedback on the changes to the proposals. If further targeted consultation is considered necessary, we would undertake this in accordance with the principles set out in this SoCC. It would be proportionate in nature and duration to the matters being consulted upon.

9.3 Local Plan public consultations

- 9.3.1 We are not aware of any Local Plan consultations that are ongoing, or are likely to be ongoing, in the Project area at the same time that could influence or impact upon the consultation or the activities we have described in this SoCC.

10. Enquiries and further information

10.1 Contact information

- 10.1.1 During the consultation we'll make resources available so that consultees can ask questions about the proposals. These channels can also be used to request hard copies, or alternative formats, of the consultation materials:

Email: info.TDRA@thameswater.co.uk

Call: 0800 124 4877

- 10.1.2 The telephone line is a freephone messaging service, where those with an interest in the Project can leave a message to ask questions or request materials. Messages will be checked frequently during office hours and any questions or requests for materials will be handled promptly by the Project team. This is not a formal feedback channel, and these calls will not be recorded as feedback to the consultation.

10.2 Data protection and privacy

- 10.2.1 We're committed to protecting any personal information that is shared with us.
- 10.2.2 We'll store and use your personal data in relation to the Project. This is important so we can record responses accurately and analyse any feedback and/or questions raised.
- 10.2.3 In addition to your information being handled and used by us, we may also be required to send your information to PINS who will be considering our application for permission to build the Project.
- 10.2.4 To find out more about how we use and protect personal data, including your data subject rights, please visit: www.thameswater.co.uk/legal/privacy-notice.

11. References

Documents and legislation referenced in the SoCC are shown in the tables below.

Documents

Title	Document date
Water Resources Management Plan (Thames Water)	October 2024
Teddington Direct River Abstraction Scoping Report	October 2024
Teddington Direct River Abstraction Scoping Opinion	November 2024

Legislation

Title
Planning Act 2008 (as amended)
The Infrastructure Planning (Environmental Impact Assessment) Regulations 2017 (as amended)

12. Glossary

Term	Definition
Defra	Department for Environment, Food and Rural Affairs The UK government department responsible for policy and regulations on the environment, food and rural affairs.
EIA	Environmental Impact Assessment A process by which information about environmental effects of a proposed development is collected, assessed and used to inform decision making.
EIA development	A development that meets the requirements of The Infrastructure Planning (Environmental Impact Assessment) Regulations 2017 to produce an EIA.
Host local authority	Any local authority that the draft Order limits are within
Draft Order limits	The proposed area in which the development will be constructed.
PEIR	Preliminary Environmental Information Report. A report that establishes the current findings of the yet incomplete Environmental Impact Assessment (EIA).
PINS	The Planning Inspectorate (PINS) is a government agency that manages and determines planning appeals, national infrastructure planning applications, local plan examinations and other planning related matters in England.
RAPID	The Regulators' Alliance for Progressing Infrastructure Development was formed to help accelerate the development of new water resources infrastructure. It is a joint team made up of Ofwat, Environment Agency and the Drinking Water Inspectorate.
Recycled water	Final effluent that has been treated through enhanced treatment processes to remove further impurities to create recycled water.
Relevant claim	This relates to a Category 3 person, whose land interests are outside of the Order limits and may be indirectly affected by a project. Whether a claim is relevant is defined by section 44(6) of the Planning Act 2008.
Stakeholder	Any person, body or party with perceived interest in the Project.
Statutory consultation	The period of consultation that a project is required to undertake as part of its application to the SoS for development consent.
Statutory consultees	Any person, body or party that the Applicant are required by sections 42 to 44 of the Planning Act 2008 to consult with.
WRMP	Water Resources Management Plan A plan setting out how a water provider intends to achieve a secure supply of water and how this will be delivered to its customers.

13. Acronyms

Acronym	Term
CoCP	Code of Construction Practice
DCO	Development Consent Order
Defra	Department for Environment, Food and Rural Affairs
EIA	Environmental Impact Assessment
ES	Environmental Statement
GLA	Greater London Authority
NTS	Non-Technical Summary
PEIR	Preliminary Environmental Impact Assessment
PINS	Planning Inspectorate
RAPID	Regulators' Alliance for Progressing Infrastructure Development
SoCC	Statement of Community Consultation
SoS	Secretary of State
TDRA	Teddington Direct River Abstraction
TWG	Technical Working Group
WRMP	Water Resources Management Plan

Appendix A. Deposit Locations and Information Points

A.1 Deposit locations

- A.1.1 Consultation documents will be available to view at the deposit locations listed in Table A.1, until at least the end of the statutory consultation period. Consultation brochures and feedback forms will be available to take away from deposit locations. Deposit location venues may be subject to change at late notice for reasons out of our control. Any changes will be publicised on the consultation website and via other channels.

Table A.1 Deposit locations

Location	Opening times
Isleworth Leisure Centre and Library, Twickenham Road, Isleworth, TW7 7EU	Monday and Thursday: 9:30am – 8pm Tuesday and Saturday: 9:30am – 5:30pm Wednesday, Friday, Sunday and Bank Holidays: Closed
Twickenham Library, Garfield Road, Twickenham, TW1 3JT	Monday: 9:30am – 7pm Tuesday, Thursday and Friday: 9:30am – 6pm Wednesday: 10am – 7pm Saturday: 9:30am – 4pm Sunday: Closed
Ham Library, Ham Street, Richmond, TW10 7HR	Monday, Tuesday and Friday: 9:30am – 6pm Wednesday: 10am – 7pm Saturday: 9:30 – 4pm Thursday and Sunday: Closed
Tudor Drive Library, 192 Tudor Drive, Kingston upon Thames, KT2 5QH	Monday, Tuesday, Thursday and Friday: 10am – 6pm Wednesday and Sunday: Closed Saturday (alternate weeks): 10am – 1pm and 2pm – 5pm
Teddington Library, Waldegrave Road, Teddington, TW11 8NY	Monday: 9:30am – 7pm Tuesday, Thursday and Friday: 9:30am – 6pm Wednesday: 10am – 7pm Saturday: 9:30am – 4pm Sunday: 1pm – 5pm

A.2 Information points

- A.2.1 The information points, which are shown in Table A.2, will hold copies of the consultation brochure and feedback form, which are available to take away during the consultation period. Information points may be subject to change at late notice for reasons out of our control. Any changes will be publicised on the consultation website and via other channels.

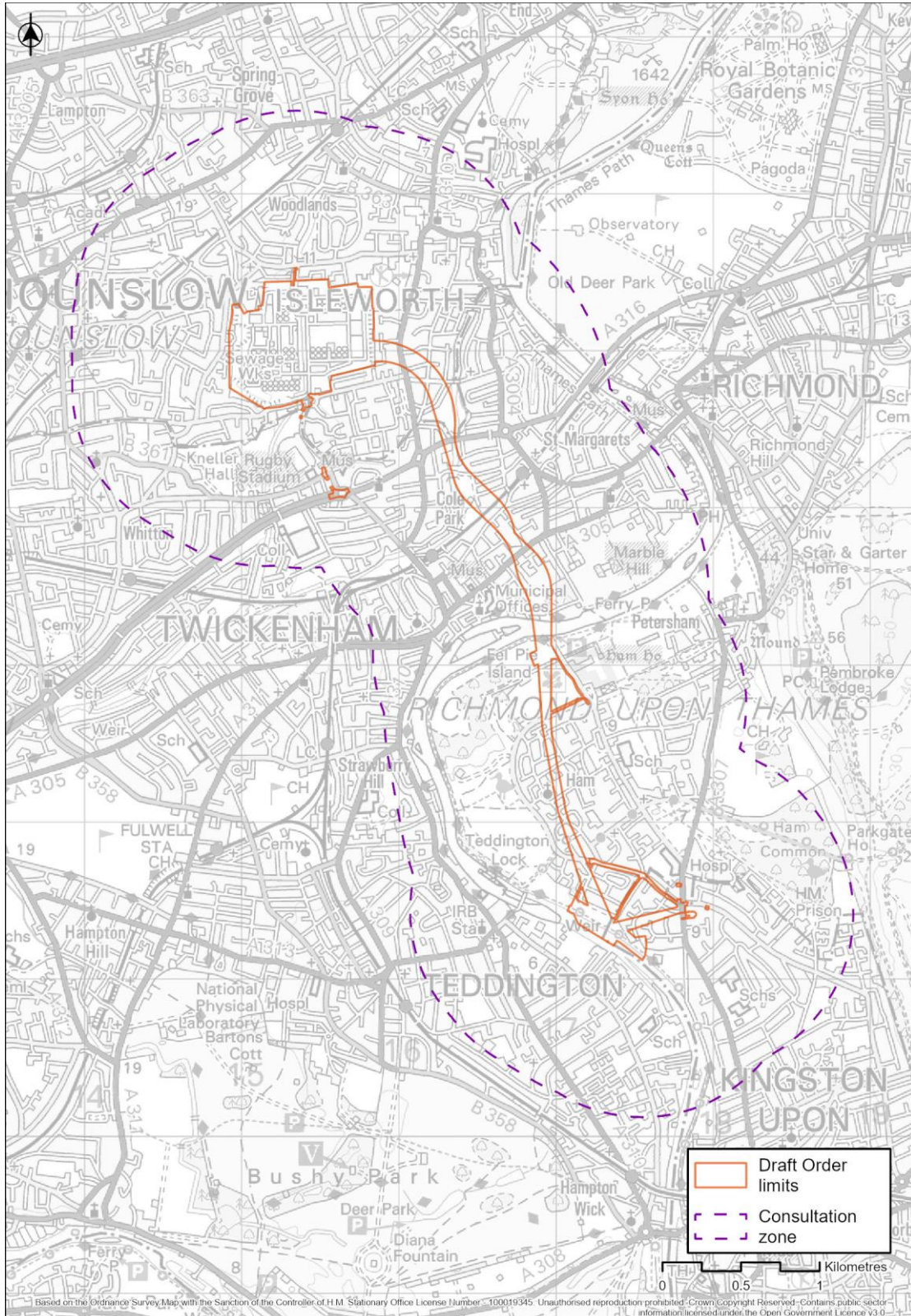
Table A.2 Information points

Location	Borough	Opening times
Hampton Wick Library Bennet Close, Hampton Wick, KT1 4AT	Richmond upon Thames	Monday, Tuesday, Thursday and Sunday: Closed Wednesday and Friday: 10am – 6pm Saturday: 9:30am – 12:30pm and 1:30pm – 4:00pm
Richmond Lending Library, Little Green, Richmond, TW9 1QL	Richmond upon Thames	Monday: 9:30am – 7pm Tuesday, Thursday and Friday: 9:30am – 6pm Wednesday: 10am – 7pm Saturday: 9:30am – 4pm Sunday: 1pm – 5pm
Richmond Old Town Hall, Whittaker Avenue, Richmond upon Thames, TW9 1TP	Richmond upon Thames	Monday: 9:30am – 7pm Tuesday, Thursday and Friday: 9:30am – 6pm Wednesday: 10am – 7pm Saturday: 9:30am – 4pm Sunday: Closed
Whitton Library, 141 Nelson Road, Twickenham TW2 7BB	Richmond upon Thames	Monday, Tuesday, Thursday and Friday: 9:30am – 6pm Wednesday: 10am – 7pm Saturday: 9:30am – 4pm Sunday: Closed
ETNA Community Centre, 13 Rosslyn Road, East Twickenham, TW1 2AR	Richmond upon Thames	Monday – Sunday: 9am – 10pm
York House (Reception), Hall Road, Twickenham, TW1 3DT	Richmond upon Thames	Monday – Friday: 9am – 5pm Saturday and Sunday: Closed

Location	Borough	Opening times
Kingston Library Fairfield Road, Kingston upon Thames, KT1 2PS	Kingston upon Thames	Monday, Tuesday and Friday: 10am – 6pm Wednesday and Sunday: Closed Thursday: 10am – 8pm Saturday: 10am – 5pm

Appendix B. Statutory Consultation Zone

This plan shows the statutory consultation zone. We'll distribute a postcard publicising the consultation to all households, businesses and organisations within this zone at the start of the consultation period.



Appendix C. List of Seldom Heard and Interest Groups

C.1.1 This is list of the seldom heard and interest groups that will be consulted as a minimum as part of the statutory consultation. The list is not exhaustive and may be added to as the Project progresses.

Seldom heard groups

Hounslow:

- Hounslow Traveller Education (HTE)
- Disability Network Hounslow
- Our Barn
- Feltham Bees Disabled Sports Club
- Autism Hounslow
- Hounslow Parent Carers Forum
- Family Matters Support

Kingston:

- Kingston's Disability Network
- Kingston Mencap
- Kingston Mental Health Carers' Forum
- Kingston upon Thames Association for the Blind
- Educational Service for Sensory Impairment
- Kingston Carers' Network
- Kingston WelCare

Richmond upon Thames:

- Richmond AID
- Ruils Independent Living
- Staywell
- Neighbourhood Care Groups
- Park Lane Stables RDA
- Skylarks

Faith and Religious organisations:

- Hounslow Jamia Masjid & Islamic Centre
- St Michael & St Martin Catholic Church
- Gurdwara Sri Guru Singh Sabha (Hounslow)
- Kingston Liberal Synagogue
- Kingston Mosque
- St Peter's Church, Norbiton
- Richmond Synagogue
- Richmond Mosque
- All Saints Church, East Sheen

LGBTQ+:

- Richmond & Kingston LGBT Forum
- METRO Charity
- Free2B Alliance

Youth and young adult organisations:

- Participation People – Kingston Youth Council
- Richmond Youth Council
- Hounslow Youth Voice

Older adults and isolated seniors:

- Age UK Richmond upon Thames
- Hounslow Age UK
- Staywell (Kingston & Richmond)

Health and mental health advocacy groups:

- Mind Richmond Borough
- Kingston Wellbeing Service
- Hounslow Wellbeing Network

Interest groups

Education

- Al Baraem Arabic School
- Alexandra School
- Archdeacon Cambridge's C Of E Primary
- British School of Rock – Kingston
- Brook House Nursery
- Capella House School, Twickenham
- Chase Bridge Primary School
- Chatsworth Primary School
- Chennestone Primary School
- Crane Park School
- Clarendon Secondary Centre
- Collis Primary School
- Deer Park School
- Educare Small School
- Fern Hill Primary School
- Grey Court School

- Harvard Park Pre-School
- Isleworth and Syon School
- Isleworth Town Primary School & nursery
- Ivybridge Primary School
- Kidslingo French Teddington & Twickenham
- Kingston Grammar School
- Kingston Greek School of St George
- Kingston Academy
- Kneller Hall School
- Latchmere School
- Little Wrens Nursery School Twickenham
- Malden Oaks School & Tuition Service
- Marlborough Primary
- Meadlands Primary School
- Mini Me's Preschool
- Newland House School
- Oaklands School
- Orleans Park School
- Park Hill School & Nursery
- Rambert School
- Richmond upon Thames College
- Riverside Nursery Schools, Twickenham Park
- Rosslyn Nursery & Preschool
- Sacred Heart Primary School
- Saint Mary's Catholic Primary School
- Spring Grove Primary School
- St Agatha's Catholic Primary School
- St Catherines School
- St Elizabeth's Roman Catholic Primary School
- St John the Baptist C of E School, Kingston
- St Mary's and St Peter's Church of England Primary School
- St Marys Primary School
- St Mary's C of E Primary School
- St Mary's University
- St Paul's C of E Primary School, Kingston Hill
- St Richard Reynolds Catholic College Primary School
- St Richard's C of E Primary School
- St Stephen's C Of E Primary School

- Stagecoach Performing Arts Isleworth
- Stanley Primary School
- Strathmore School at St Richard Reynolds
- Strathmore School at the Russell Campus
- Sudbrook Kinderhaus
- Teddington School
- The Blue School
- The Children's Garden Kindergarten
- The German School London
- The Green School for Boys
- The Heathland School
- The Mall School
- The Richmond Upon Thames School
- The Smallberry Green Primary School
- The Tiffin Girls' School
- The Vineyard School
- Tiffin School
- Trafalgar Junior School
- Twickenham Primary Academy
- Twickenham School
- Gumley House Convent School
- Kinglsey Academy
- The Turing House School
- Kingston University
- Waldegrave School
- Worple Primary School

Environmental groups

- Angling Trust
- British Ecological Society
- Buglife – The Invertebrate Conservation Trust
- Country Land and Business Association Limited
- London Natural History Society
- London Wildlife Trust
- London Zoological Society
- National Federation of Anglers
- Petersham Environment Trust
- River Thame Conservation Trust
- River Thames Society
- Royal Society for the Protection of Birds Central London Local Group
- South East Rivers Trust
- Thames Anglers Conservancy
- Thames Anglers Association

- Thames Landscape Strategy
- Thames Rivers Trust
- Thames21 Limited
- The Campaign to Protect Rural England (CRPE) London
- The London Bat Group
- The Nature Conservancy (TNC)
- The Rivers Trust
- The Wet Ten
- Uxbridge Rovers Angling and Conservation Society
- Wildfowl and Wetland Trust London Wetland Centre
- Wildfowl and Wetlands Trust
- Wildlife and Countryside Link
- Wildlife Trusts
- Zero Carbon Britain
- British Canoeing

Ham organisations

- Ham & Petersham Rifle & Pistol Club
- Ham & Petersham SOS Neighbourhood Care Group
- Ham Christian Centre
- Ham Polo Club
- Ham Youth Centre
- Petersham and Ham Sea Scouts
- Richmond & Kew Football Club
- Richmond Baseball Club
- Kew & Ham Sports Association
- Ham & Petersham Cricket Club
- RyanHolland Golf
- The Richmond Golf Club Ltd
- Save Our Lands and River
- Ham and Petersham Neighbourhood Forum
- Ham House Stables
- Ham Village Centre
- Ham Children's Centre
- Ham Library
- The Woodville Centre

Interest groups

- Sustrans
- Broom Water Association

Mogden organisations

- Albany Outdoors

- Bearcat Running Club
- Friends of Kneller Gardens
- Friends of Shepperton
- Friends of the River Crane Environment
- Fullwell Golf Club
- Habitats and Heritage
- Ham & Petersham Association
- Ham United Group
- Hampton Common Friends
- Harlequins Rugby Football Club
- Heatham House Youth Centre
- Isleworth Explorers Club
- Isleworth Bowling Club
- Kingston Chamber of Commerce
- Kneller Gardens TW Tennis
- London Irish Rugby Club and Training Ground
- Langdale Community Centre
- Old Farm Stables Riding School
- Ramblers – West London
- Riverside Action Group
- Richmond and Twickenham Friends of the Earth
- Richmond Yacht Club
- Rowe Community Centre
- Sportingclass Golf Club
- St Margarets Cycling Club
- Strawberry Hill Golf Club
- Strawberry Hill House & Garden
- Sunbury & Walton Sea Cadets
- Team Keane Watersports
- Thames Young Mariners Outdoor Education Centre
- The Swan Sanctuary
- The Tidal Crane Association
- Twickenham Cycling Club
- Twickenham Park Residents Association
- Twickenham Riverside Group
- Twickenham Rowing Club
- Twickenham Rugby Football Club
- Twickenham Rugby Football Union Stadium
- Twickenham Society
- Twickenham Yacht Club
- Twickenham Riverside Trust
- Twickenham Squash Club

- Twickenham Tennis Club
- Twickenham Stadium (Allianz Stadium)
- Whitton Sports and Fitness Centre
- Whitton Tennis Club
- Leander Sea Scouts
- Nuffield Health Fitness & Wellbeing Centre Twickenham
- Virgin Active Health Club Twickenham
- Wildlife Trust: Crane Park Island

MPs

- MP for Brentford and Isleworth
- MP for Kingston and Surbiton
- MP for Richmond Park
- MP for Twickenham

NGOs

- Action for Conservation
- Dot com Children's Foundation
- Dukes Meadows Trust
- English Heritage
- Freshwater Habitats Trust
- National Federation of Anglers
- Royal National Lifeboat Institution (RNLI)
- Royal Parks
- The River Thames Boat Project
- Thames Estuary Partnership
- UK Centre for Ecology & Hydrology
- Young People's Trust for the Environment
- Waterwise
- Wildfowl and Wetlands Trust

Campaign groups

- Extinction Rebellion London
- Extinction Rebellion Richmond
- Save Our Lands And River (SOLAR)

Recreation groups

- Bike Works
- Girl Guides Headquarters
- London Anglers
- London City Runners
- London Cycling Campaign
- London Gardens Trust
- London Otters Rowing Club

- London Ramblers
- London Rowing Club
- London Sports Trust
- Independent Rambling Club
- Rugby Football Union
- Police Rowing Club
- British Horse Society
- Royal Oak Angling Club
- Isleworth Recreation Centre
- Britannic House Club
- Surrey Walking Club

River Basin Liaison Panels and local catchment partnerships

- Hogsmill Catchment Partnership
- Teddington to Maidenhead Catchment partnership

Teddington organisations

- Francis H Newman Shipyards Ltd
- Friends of Ham Lands
- Friends of Moormead Park
- Friends of Richmond Park
- Friends of Earth Richmond and Twickenham
- Isleworth Hounslow Charity Limited
- Kew and Ham Sports Association
- Kingston Royals Dragon Boat Club
- London Cycling Campaign – Richmond
- Moor Mead Cricket Club
- Moor Mead Recreation Ground
- Paddle Richmond
- Paddle Twickenham
- Parkrun – Richmond
- Parkrun Kingston
- Ramblers – Richmond
- Ranelagh Harriers
- Richmond Biodiversity Partnership
- Richmond Canoe Club
- Richmond Chamber of Commerce
- Richmond Council for Voluntary Services
- Richmond Environmental Information Centre
- Richmond Shakespeare Society
- Royal Canoe Club

- Royal Society for the Protection of Birds Richmond & Twickenham Local Group
- St Mary's Church Twickenham
- Tamesis Club
- Teddington Hockey Club
- Teddington Action Group
- Teddington Lawn Tennis Club
- Teddington Pools and Fitness Centre
- Teddington Society
- Teddington Society – Environment Working Group
- Teddington Town
- Teddington Bluetits
- Teddington Watersports Centre
- Teddington Sports Centre Squash Courts

- Thames Motor Yacht Club
- The Conservation Volunteers – Richmond
- The Lensbury Resort/Club
- The Richmond Society
- The Small Boat Club
- The Skiff Club
- Trowlock Island Residents
- Walbrook Rowing Club
- Weirside Rangers AFC
- What's on in Teddington
- T V Beekeepers Association
- Strawberry Hill Residents Association

Thames organisations

- Ranelagh Sailing Club
- South Bank Sailing Club



It's everyone's water