



Teddington Direct River Abstraction Statutory Consultation Feedback Form

Have your say

We would like your views on our Teddington Direct River Abstraction (TDRA) project. You can find out more about the project and view the consultation materials on our statutory consultation website at www.thames-sro.co.uk/tdra/statcon2025.

You can have your say by filling in this feedback form and posting it to us free of charge at **FREEPOST TDRA CONSULTATION** or by handing it in at one of the public information events detailed on our website. You may also respond using one of the other response methods described below:

- Fill in the online feedback form, which you can find on the consultation website at www.thames-sro.co.uk/tdra/statcon2025
- Email our dedicated consultation response email address at TDRA@ipsos.com
- Write to us free of charge at **FREEPOST TDRA CONSULTATION**

All responses must be received in writing by **11.59pm on Tuesday 26 August 2025**. Responses received after that date may not be considered. We cannot guarantee acceptance of consultation responses submitted via other channels.

If you need help filling in this feedback form, or have any questions, contact us via info.TDRA@thameswater.co.uk or via our dedicated consultation phone messaging service at **0800 124 4877**.

Privacy

Confidentiality and Data Protection: Thames Water and its partners will store and use your personal data in relation to the public consultation on the TDRA. This is important so we can record accurately and analyse any feedback and/or questions raised. It also allows us to communicate with you as work progresses and ensures that you can engage throughout the process, including the subsequent stages of work up to the final approval of the project and the process to achieve planning consent.

If you'd like us to be able to update you about the project, please provide your email address:

You can opt out from receiving updates from us at any time by emailing us at info.TDRA@thameswater.co.uk.

If you don't want us to contact you again, please tick this box ☐

Our privacy notice covering the use of personal data for consultations can be found at www.thameswater.co.uk/legal/privacy-notice. To find out more about how we use and protect personal data including your data subject rights, visit our statutory consultation website at www.thames-sro.co.uk/tdra/statcon2025.

Questions

This feedback form is split into ten parts:

Part 1: About you

Part 2: Permanent infrastructure

Part 3: Draft overarching
Design Principles

Part 4: Building the project

Part 5: Legacy and benefits

Part 6: Environment

Part 7: Land

Part 8: General question

Part 9: Consultation and engagement

Part 10: Equality monitoring

All the questions are optional, so you don't have to complete every part before you submit the form. Please write your responses within the boxes below or mark selection of checkboxes with an 'X'. If you need to, you can enclose additional sheets of paper within the response form. It is helpful if you state which question(s) you're responding to on any attachments.

Part 1: About you

1. Please provide your name
2. What is your postcode? (this helps us better understand feedback)
3. Are you responding on behalf of a business or organisation? Yes ☐ No ☐
4. If yes, please include the name of your business or organisation
5. If yes, what category of organisation or group are you representing? Please select all that apply
 - ☐ Business
 - ☐ Elected representative (MP, councillor or similar)
 - ☐ Environment, heritage, amenity or community group
 - ☐ Local government (county and district councils, parish and town councils and local partnerships)
 - ☐ Other representative group (includes trade unions, political parties and professional bodies)
 - ☐ Statutory agency
 - ☐ Real estate, housing associations or property-related organisations
 - ☐ Transport, infrastructure or utility organisation
 - ☐ Other (please state)
 - ☐ Prefer not to say

If you are providing a response on behalf of a business or organisation, the name and information about it may be published in our reporting of this statutory consultation.

6. How did you hear about this statutory consultation? (tick any that apply to you)
 - ☐ Postcard delivered to your address
 - ☐ Email from the project team
 - ☐ Print or online newspaper advertisement
 - ☐ Social media
 - ☐ Spotify
 - ☐ Other advertisement
 - ☐ Word of mouth
 - ☐ Community group or recreational group
 - ☐ Other (please state)

Part 2: Permanent infrastructure

The following questions are about the permanent infrastructure proposed as part of the project, including the intake, the raw water conveyance pipeline (connecting the intake and the Thames Lee Tunnel), the Tertiary Treatment Plant (TTP) at Mogden Sewage Treatment Works (STW), the recycled water conveyance tunnel (connecting the TTP and the outfall), and the outfall.

You can find information about our proposed permanent infrastructure by reading pages 14 to 23 of the statutory consultation brochure.

We are asking for your feedback on these components both during construction and when they are in operation. You can provide feedback on how we would build these components further down in this feedback form in Part 4: Building the project.

7. To take water from the River Thames, we're proposing a **new intake** on the riverbank, approximately 350 metres upstream of Teddington Weir. What are your views on the design for the intake?

You can read more about our proposed intake design on page 14 of the statutory consultation brochure.

- 8a. To transfer water to the Lee Valley reservoirs, we're proposing to **connect our intake to the existing Thames Lee Tunnel (TLT) via a new raw water conveyance pipeline**.

In our consultation materials, we have presented two options for how we would connect our intake to the TLT. Our preference would be Option 1, Burnell Avenue TLT connection, because this requires a shorter raw water conveyance pipeline and reduced works at the Tudor Drive site. You can read more about these options on page 17 of the statutory consultation brochure.

If you have a preference as to the location of the proposed connection to the TLT, tell us about it here:

- ☐ Option 1 – Connecting the intake to the TLT via the Burnell Avenue site using an approximately 70m-long tunnel
- ☐ Option 2 – Connecting the intake to the TLT at Tudor Drive via an approximately 500m-long tunnel
- ☐ No preference ☐ Don't know

- 8b. What are the reasons for your answer to Question 8a, and do you have any additional comments on the **TLT connection**, including the location of the proposed raw water conveyance pipeline? (You can provide feedback on how we would build the TLT connection in Part 4: Building the project).

9. We would replace the water taken from the River Thames at Teddington with recycled water produced by a new **Tertiary Treatment Plant (TTP)** and associated equipment (such as buildings to operate the equipment and store materials) at our existing Mogden Sewage Treatment Works (STW) in Isleworth.

You can read more about the TTP on page 18 of the statutory consultation brochure.

What are your views on our proposed design and operation of the TTP and its associated equipment?
(You can provide feedback on how we would build the TTP in Part 4: Building the project).

10. We're proposing **a new recycled water conveyance tunnel**, which would connect the TTP at Mogden STW with the new outfall, upstream of Teddington Weir. You can read more about the recycled water conveyance tunnel on page 21 of the statutory consultation brochure.

What are your views on the location of this proposed recycled water conveyance tunnel, including the proposed intermediate shaft and access hatch that would be permanently located at Ham Playing Fields? (You can provide feedback on how we would build the tunnel in Part 4: Building the project).

- 11a. We're proposing to release the recycled water from the conveyance tunnel into the River Thames via **a new outfall** approximately 180 metres upstream of Teddington Weir.

We have presented two options for the outfall in our consultation materials and you can read about these on page 22 of the statutory consultation brochure.

If you have a preference for the outfall design, tell us about it here:

- | | |
|--|--|
| ☐ Option A – Bankside outfall | ☐ No preference |
| ☐ Option B – Near bankside in-river outfall | ☐ Don't know |

- 11b. What are the reasons for your answer to Question 11a, and do you have any additional views on the design and operation of the outfall? (You can provide feedback on how we would build the outfall in Part 4: Building the project).

Part 3: Draft overarching Design Principles

We understand the importance of ensuring our infrastructure operates as intended, is safe and sustainable, is suitable for the surrounding environment, and is sympathetic to the needs of local communities who will live alongside it. To achieve these objectives, we have developed a Design Vision and a set of draft overarching Design Principles to guide project development.

You can find more information about our draft overarching Design Principles on page 25 of our statutory consultation brochure and in the Draft overarching Design Principles document.

12. We've developed 12 **draft overarching Design Principles** based around five themes: Safe and Well, Climate, People, Place, and Value. What are your views on our draft Design Principles? You're encouraged to mention specific Design Principles in your answer either by name or number.

Principle 1: Safe and Well – Protect the public

Principle 2: Safe and Well – Protect the worker

Principle 3: Climate – Decarbonise the design

Principle 4: Climate – Reduce and reuse material

Principle 5: Climate – Respond to climate change

Principle 6: People – Engage widely

Principle 7: People – Connect people with infrastructure

Principle 8: Place – Design sensitively

Principle 9: Place – Support nature

Principle 10: Place – Celebrate the River Thames

Principle 11: Value – Collaborate with local projects

Principle 12: Value – Work with local communities

Part 4: Building the project

Pages 26 to 41 of the statutory consultation brochure summarises the works that would be needed to build the project. You can also find more detailed information in Chapter 2 of the Preliminary Environmental Information Report (PEIR).

13. What are your views on our proposed approach to **construction at the Mogden STW site**, including building the TTP, ancillary plant, the drive shaft and interception shaft? You can find out more about these on page 32 of the statutory consultation brochure.

14. What are your views on our proposed approach to **constructing the recycled water conveyance tunnel**, including the intermediate shaft at the Ham Playing Fields site and the proposed operation of the Tunnel Boring Machine (TBM)? You can read more about this on page 30 of the statutory consultation brochure.

- 15a. The Burnell Avenue site would be used to build the intake, the outfall and two tunnel shafts. This would require works within the riverbank site and in two indicative cofferdams within the River Thames. There would also be permanent utility realignments and temporary diversions around the site for walking and cycling paths.

What are your views on our **proposed works at the Burnell Avenue site** to build the intake, outfall, tunnel shafts, along with works on utilities and walking and cycling paths? You can read more about this on page 36 of the statutory consultation brochure.

- 15b. The Burnell Avenue site would also be needed to build whichever of the TLT connection options are selected. For the Burnell Avenue TLT connection (Option 1), the site would be used to build the approximately 70 metre long tunnel from the intake to the TLT and to make the connection to the TLT under land near Northweald Lane. Excavated material would also be removed from the Burnell Avenue site.

For the Tudor Drive TLT connection (Option 2), the Burnell Avenue site would be used to launch the pipe-jacking equipment needed to build the approximately 500 metre long tunnel to the Tudor Drive site, with the excavated material being removed from the Burnell Avenue site.

What are your views on the **use of the Burnell Avenue site for the TLT connection options**, including our approach to constructing each option? You can read more about these on page 38 of the statutory consultation brochure.

16. The Tudor Drive site would be needed to facilitate strengthening works within the TLT before we could connect the tunnel from the intake to the TLT. The site would also be used to facilitate the connection works themselves by providing access for workers to get inside the TLT.

If the Tudor Drive TLT connection option were selected, then more extensive works would be needed at the Tudor Drive site, including the potential construction of a new shaft (if further investigations found that the existing shaft is not large enough to allow for the TLT connection at Tudor Drive).

What are your views on the **proposed construction approach at the Tudor Drive site**, including the Tudor Drive TLT connection option? You can read more about this on page 40 of the statutory consultation brochure.

Part 5: Legacy and benefits

Pages 42 to 43 of our statutory consultation brochure present information about the project's benefits and legacy.

17. What are your views on the **project's legacy ambitions**, and are there any opportunities to work with local communities on our legacy ambitions that you would like us to know about?

18. We are looking at how we might be able to **enhance green spaces** in the vicinity of the project. One option is to include enhancements that provide socially focused biodiversity gain, such as managed parks, picnic areas, play areas and footpath resurfacing. Another option is to provide ecology-focused biodiversity gain, such as wildflower meadows and others area of land that provide enhanced habitats for wildlife.

Do you have a preference between these two options or is there another approach that you think we should adopt? Please provide any other comments you may have on the enhancement of green spaces as part of the project.

19. We are looking at how we might be able to **enhance the riverbank** in the vicinity of the proposed intake and outfall. Options under consideration include the following:

- Riverside art or cultural installations
- Educational features, such as information boards, puzzles or challenges
- Improved river access, such as pontoons, ladders or changing facilities

If we were able to introduce riverbank enhancements, do you favour any of these options above the others, or are there other enhancements you would prefer? Please provide any other comments here that you may have on riverbank enhancements as part of the project.

Part 6: Environment

Information about the project and the predicted environmental effects can be found in pages 44 to 53 of our statutory consultation brochure, as well as in the Preliminary Environmental Information Report (PEIR) and the PEIR Non-Technical Summary.

20. What are your views on the **predicted environmental effects of the project**, and any measures that we are proposing to manage those effects on the environment and local communities?

Part 7: Land

You can find information about the impact of the project on land in pages 54 to 55 of our statutory consultation brochure and in our Map Books.

21. Do you have any views **on the land required temporarily or permanently to build and operate the project** as shown in the draft Order limits?

Part 8: General question

22. Do you have **any other views** about the project you would like to share?

Part 9: Consultation and engagement

23. Do you have any views on the **consultation materials, events, publicity or another aspect of our statutory consultation?**

Part 10: Equality monitoring

These questions are optional. The answers you provide help us understand whether we have received consultation responses from a representative sample of people across the area, including those with protected characteristics as defined in the Equality Act 2010.

24. The Equality Act 2010 protects people against discrimination based on nine protected characteristics. These are age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation. Do you think our proposals will discriminate against or benefit those with protected characteristics?

25. Which of the following best describes your gender?

☐ Male ☐ Female ☐ Non-binary ☐ My gender is not listed ☐ Prefer not to say

26. What is your age group? If you are under 18, we ask you to tick the box and request that a parent, teacher or guardian signs below to show that they are happy for your response to be considered.

☐ Under 18	☐ 50-59	Parent/teacher/guardian name box
☐ 19-29	☐ 60-69	
☐ 30-39	☐ 70-79	Parent/teacher/guardian signature box
☐ 40-49	☐ 80+	

27. Which of the following best describes you?

White

☐ English/Welsh/Scottish/
Northern Irish/British ☐ Irish ☐ Gypsy or
Irish Traveller ☐ Any other
White background

Mixed/Multiple ethnic groups

☐ White and
Black Caribbean ☐ White and
Black African ☐ White and Asian ☐ Any other Mixed/
Multiple ethnic background

Asian/Asian British

☐ Indian ☐ Pakistani ☐ Bangladeshi ☐ Chinese ☐ Any other Asian background

Black/African/Caribbean/Black British

☐ African ☐ Caribbean ☐ Any other Black/African/Caribbean background

Other ethnic group

☐ Arab ☐ Any other ethnic group ☐ Prefer not to say

28. Do you consider yourself or anyone in your household to be officially disabled defined by the Equality Act 2010 as 'a physical or mental impairment which has a substantial and long-term adverse effect on a person's ability to carry out day-to-day activities'?

☐ Yes ☐ No ☐ Prefer not to say

Thank you for taking part in our statutory consultation

